



CHIEF's Sight Picture

20 August 2002

2002 CSAF Quality of Life Survey

I want to thank you in advance for taking time to participate in the 2002 Chief of Staff Quality of Life survey. This is a great opportunity for you to provide direct feedback about the Air Force's quality of life programs. Your participation in this survey will provide valuable information to Air Force leaders as they seek to improve the quality of life of all airmen.

We have used the most advanced information-masking software available to ensure your anonymity. The questions in the survey itself are intentionally hard-hitting, and I encourage your direct, honest and candid feedback.

Our goal is to make things better for our people and our organizations. I'm counting on each of you to do your part by responding to this survey. I look forward to sharing the results of the survey with you later in the year. The United States Air Force is the finest in the world and a wonderful place to serve and raise our families. We share a commitment to make it even better.

Today, more than ever, the American people look to their men and women in uniform as symbols of America's strength, power, and determination. Your service matters, and so does the quality of your life and that of your family's. The Air Force's Quality of Life survey, which is being conducted this month, is a critical tool to help achieve this end. It serves as a vector check for our quality of life programs and ensures that we're pursuing the right actions. The survey's findings will provide our senior leaders with valuable insights into AF programs and give our installation commanders greater impact at the local level. Since the validity of the results hinges upon robust participation by all members, commander support is crucial to our success!

Based on your feedback from previous efforts, we've significantly improved this year's survey. First, the size of this survey has been cut in half, focusing entirely on issues such as manpower, facilities, compensation and benefits, TEMPO, health care, housing, community and family programs, and education. Secondly, we've optimized the web response time to handle the additional worldwide traffic. Finally, significant effort was made to ensure individual anonymity is retained while providing candid input to commanders at installations -- where issues can best be addressed.

The survey will be randomly provided to approximately one quarter of our members. I ask all commanders to encourage their people to take the survey and provide their leadership with the feedback required to improve the way we are doing business. I am incredibly proud to lead the world's greatest Air Force, and I know full well that we cannot afford to rest on our laurels -- we must continually seek improvement by listening to the concerns of our men and women in the field. Please invest a few minutes of your time to provide your leadership with the feedback we need to move forward. I thank each of you for your continued dedication to our great nation.



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